

# Crystal Asset

## Website Cookies Policy

### Introduction

This is the cookies policy for [crystalasset.com](https://crystalasset.com) ("Site"). The Site is operated by Crystal Asset ("weus" and "our"). An investment firm located at 13 Primrose St, London, EC2A 2AG, UK. For the purposes of the Data Protection Act 1998, we are the data controller.

By using the Site, you consent to the collection and use of information in accordance with this privacy policy.

We reserve the right to change this cookies policy from time to time by changing it on the Site.

This cookies policy was last updated on 1<sup>st</sup> December 2022.

### Information We May Collect from You

When you visit the Site, we may, by means of cookies and/or other similar technologies, automatically collect additional information about you — such as the type of internet browser or mobile device you use, any website from which you have come to the Site, your IP address (the unique address which identifies your computer or mobile device on the internet) and/or the operating system of your computer or mobile device. See Cookies and Other Technologies for more information.

## Cookies and Other Technologies

When you interact with the Site, we try to make that experience simple and meaningful. When you visit the Site, a web server sends a cookie or other similar technology to your computer or mobile device (as the case may be). Cookies are small pieces of information which are issued to your computer or mobile device (as the case may be) when you visit a website and which store and sometimes track information. Several cookies we use last only for the duration of your web session and expire when you close your browser. Other cookies are used to remember you when you return to the Site and will last for longer.

The cookies and/or other similar technologies we use collect information, such as the type of internet browser or mobile device you use, any website from which you have come to the Site, your IP address and/or the operating system of your computer or mobile device.

We use cookies and/or other similar technologies, either alone or in combination with each other to:

- Help secure your communication with the Site.
- Help us diagnose problems that might occur during your use of the Site.
- To remember who you are when are logged in to your account.
- To remember that you have visited us before. This means we can identify the

number of unique visitors we receive. This allows us to make sure we have enough capacity for the number of users that we get.

- To customise elements of the layout and/or content of the pages of the Site;
- To collect anonymous statistical information about how you use the Site

(including how long you spend on the Site) and where you have come to the Site from, so that we can improve the Site and learn which parts of the Site are most popular with users.

Some of the cookies used by the Site are set by us, and some are set by third parties who are delivering services on our behalf.

Most web and mobile device browsers automatically accept cookies but, if you prefer, you can change your browser to prevent that or to notify you each time a cookie is set. You can also learn more about cookies by visiting <https://www.aboutcookies.org> which includes additional useful information on cookies and how to block cookies using different types of browser or mobile device. Please note, however, that by blocking or deleting cookies used on the Site, you may not be able to take full advantage of the Site.

## Our Cookies

Name	Type	Expiry	Purpose
ARRAffinity	HTTP	Session	Load Balancer
.AspNet.Microsoft. AspNet.Identity.Application	HTTP	Permanent if "Remember Me" checked, Session otherwise	Login
.AspNetCore.Antiforgery	HTTP	Session	Security
.AspNetCore.Mvc. CookieTempDataProvider	HTTP	Session	User preferences
ai user	HTTP	1 year	Website Diagnostics

## Third Party Cookies

Name	Type	Expiry	Purpose
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	HTTP	2 years	Website analytics
gid	HTTP	24 hours	Website analytics
eud	HTTP	1 year	Website analytics
euds	HTTP	Session	Website analytics
rud	HTTP	1 year	Website analytics
ruds	HTTP	Session	Website analytics
smd	HTTP	13 months	Website analytics
d	HTTP	3 months	Website analytics
md	HTTP	6 months	Website analytics

Crystal Asset also uses several third-party services to track the efficacy of our advertising and marketing campaigns. These include: Facebook, DoubleClick from Google, QuantCast and Rocket Fuel from SizMek.

## Contacting Us

Please submit any questions, concerns or comments you have about this cookie policy by email to [info@crystalasset.com](mailto:info@crystalasset.com) between the hours of 9am to 5pm, Monday to Friday.